

### SERVICES INCLUDE

- Long and short stay
- Respite and convalescence
- Local GP service
- Varied menus and special diets
- Personal laundry service
- Regular activities and outings
- Visiting clergy
- No restrictions on visiting
- Visiting hairdresser
- Visiting chiropodist

COMMUNITY SERVICES AVAILABLE ON REQUEST

Dental

Chiropody

Optical Dietician



ROSEBERY HOUSE RESIDENTIAL HOME

The Home is located in the most popular residential areas of Hampden Park District in Eastbourne. It is approximately 1 1/2 miles north of the town centre. The Home is situated next to a pleasant public park and a short walking distance from local shops including a Post Office and the train station (Hampden Park Station).

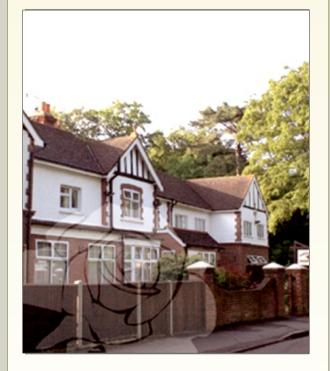


ROSEBERY HOUSE RESIDENTIAL HOME 2 ROSEBERY AVENUE EASTBOURNE EAST SUSSEX BN22 9QA TEL. 01323 501026

WEB: WWW.ROSEBERY-CAREHOME.CO.UK Email: Enquiries@rosebery-carehome.co.uk

# **ROSEBERY HOUSE**

## **RESIDENTIAL HOME**



### \*\* PHILOSOPHY OF CARE

Rosebery House Residential Home provides care services for the elderly mentally infirm. Our philosophy is centred on the individual's right to achieve and maintain privacy, dignity, independence, choice and



fulfillment regardless of their physical or mental capabilities.



### **ACCOMMODATION FEATURES**

- 30 single bedrooms, some with en-suite facilities and all tastefully decorated with controllable beating facilities and wash basin.
- 3 lounge/dining rooms
- Treatment room
- Assistant call systems to all rooms
- Visitors parking
- Passenger lift
- Large level access to garden areas

# Our Care

### SERVICE USER'S CARE

We are focused on the needs of our service user. Our staff plan the care on an individual basis to suit each service user's capabilities and interests. We are also committed to meeting the special cultural needs of those from ethnic minority groups. We respect each service user as an individual and value him or her as a person. From this we draw a set of related values and aim to promote each person's potential to live a dignified, private, independent and fulfilled life. We encourage our service users to exercise choice in their daily living and therefore reinforce their sense of identity and self-esteem. This means supporting our service users as active decision makers in their own care, day to day routines and social activities. We safeguard their interests by maintaining strict confidentiality about their state of affairs.

We aim to create a secure and trusting environment where our service users feel safe, cared for and free from worry.We are continually seeking to improve our services. Comments and suggestions are always welcome and encouraged.

### CARE FACILITIES

We aim to create a homely atmosphere. Service users are encouraged to give their own rooms individual touch with their personal possessions. We foster friendly relations with local communities and like visitors to call in as they would into any home. Our service users benefit from joining in various local activities where this is possible. Our care facility aims to be a real home for them.

### STAFFING

Our staffs are chosen for their genuine commitment and professionalism in providing high standards of care for our service users. We realise that a caring attitude in itself is not sufficient and is thus underpinned by developing our personnel through training. Our care team is led by an experienced and qualified manager.



### FINANCE

Fees payable for long term care by service user will be linked to individual needs as defined through the assessment and re-assessment process. Other services such as hairdressing, chiropody, dry cleaning and newspaper are provided at an additional cost.

Individual finance package for the provision of care can be confidentially discussed with the manager who can advise on eligibility and access to other sources of funding.

